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Strategies For Defending FTC Investigations During Pandemic



As in-house counsel, during the pandemic you and your colleagues may be working from home and caring for children or other family members, all while addressing novel legal issues raised by the coronavirus plus the normal day-to-day issues of your job. Perhaps you face directives to reduce costs as well.

Then you get a civil investigative demand, or CID, or letter from the Federal Trade Commission informing you that your company is under investigation for privacy or other consumer protection issues. It also says you must meet and confer with the FTC within 14 days and answer a series of interrogatories and document requests in 30 days.

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